

# QUALITY POLICY

We, at **Galfar** Al Misnad Engineering & Contracting Co. (W.L.L.), Qatar, are engaged in the execution of EPIC Contracts in Infrastructure, Oil & Gas, MEP, E&I, Building and Facilities Management sectors. As a leading solution provider, we strive for leadership and business excellence by continually improving our quality management systems and business processes.

**To achieve this, we commit ourselves to**

- Provide products and services meeting intended performance of internal & external customers and, needs and expectations of the relevant stakeholders.
- Motivate employees to develop all-round competence through training and active engagement in workplaces and business processes.
- Achieve sustainable growth by effectively managing business risks and data-driven decision-making approach. (Proposed)
- Foster a culture of Quality, Safety & Ethical conduct throughout the organization.
- Utilize digital transformation and intelligent technologies to enhance product quality, efficiency, and customer satisfaction.
- Minimize environmental impact and support global climate goals through sustainable business practices.
- Develop business partners, suppliers, and subcontractors for a mutually beneficial relationship.
- Comply with legal requirements and other requirements including Statutory and Regulatory requirements of the State of Qatar and other relevant obligations. (Proposed)
- Enhance customer satisfaction by continually improving the effectiveness of the quality management systems, business processes and achieving business objectives.
- Review and revise this policy periodically for its appropriateness & relevance to the context of the organization and ensure it is communicated to all employees and available for all interested parties to have access.



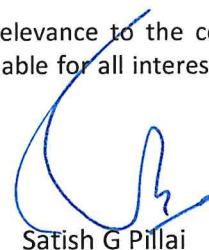
Satish G Pillai

**Executive Director**

We, at **Galfar Al Misnad Engineering & Contracting Co.(W.L.L.)**, Qatar engaged in execution of EPIC contracts in Infrastructure, Oil & Gas, MEP, E&I, Building & Facilities Management sectors as a solution provider, strive for leadership and continual improvement of our occupational health, safety & environmental management systems and its performance.

To achieve this, we commit ourselves to

- Comply with all applicable requirements including Statutory & Regulatory requirements of the State of Qatar & its connected relevant obligations to which we subscribe.
- Have consultation and participation on health, safety & environment matters with our employees and other stakeholders to ensure that the occupational health, safety and environmental management systems are implemented effectively.
- Provide environmentally sustainable solutions in our products & services in alignment with country's vision for development.
- Ensure development & achievement of OHS & environmental objectives for continual improvement.
- Effectively manage health, safety and environmental risks & opportunities with reasonably practicable processes & methods, in co-operation with employees, sub-contractors, clients and other relevant parties.
- Ensure employee wellbeing during normal and any epidemic/pandemic situations by providing support, trainings and regular counselling.
- Ensure that prevention of injury & ill-health, and protection of environment is given high priority, commensurate with business objectives, in line with our policy, vision, mission and values.
- Investigate lapses in health, safety & environmental performance and implement remedial actions to prevent recurrence and, ensure continual improvement.
- Ensure that all employees are provided with adequate training, information and instructions on occupational health, safety & environment to carry out their work activities safely and are empowered to report events in our operations that could or does result in loss.
- Promote an awareness campaign for Environmental Protection beyond our corporate boundary.
- Protect the environment by sustainably utilising our resources, minimising pollution, and controlling and reducing waste associated with our activities and by other stakeholders where we have reasonable control.
- Address climate change requirements by promoting energy efficiency and reducing greenhouse gas emissions in our operations.
- Provide adequate resources, including access to competent health, safety and environmental protection advice & supervision to achieve the objectives of this policy.
- Review and revise this policy periodically for its appropriateness & relevance to the context of the organisation, and ensure it is communicated to all employees and available for all interested parties to have access.



Satish G Pillai  
Executive Director